

**From: Alisha D. Biddle, Farmers Bank of Willards,**

Hello White Horse Park Homeowner,

As you may have heard, RevoPay has been acquired by a new provider **AliasWire**. As of April 1, 2025, **AliasWire will be the new platform for that FBW utilizes to process WHP payments.**

What this means for you as the admin user of your HOA:

Reports will come from a different site but will remain the same timeframe/format that you have setup.

You will utilize your same username and password to the web address we provide once available.

You will retain all functionality that you currently have.

**What this means for your owners:**

The FBW Association Connect hyperlink on our website will “jump” to the new site for seamless access.

Registered users will utilize the same username and password to access their accounts.

AutoPays will automatically be transferred to the new system and do not need to be resubmitted.

Users that make web payments without registration will have to utilize reCAPTCHA verification to make payments.

**What this means as a whole:**

FBW will still receive payments and process them daily.

FBW will still handle any updates or issues that may arise.

FBW will still order coupons as necessary.

**AliasWire** is migrating all data from RevoPay so past transactions will be available. FBW will download all data before the transfer date and have it available as a precaution.

We have had a preview of the new platform that is being built and it does look very promising. As with all new technology, there will be a learning curve but please do not hesitate to reach out if you have any questions. Once we are live, if anyone would like to have an in depth training, please let me know and we will get it scheduled.

Thank you for allowing us to assist you with your payment processing needs.

Should you have any questions please call 410-835-8404 and ask for Customer Care.

**To use AliasWire please follow the link below.**

<https://secure.directbiller.com/search/farmers-bank-of-willards/>

Please continue to use the same Username and Password you have used with RevopayThe Password portion may ask for multiple numbers, Please only enter your Lot # as no additional numbers are required.

Should you have any questions please call 410-835-8404 and ask for Customer Care.